



Account Enquiries
1300 791 970
enquiries@winconnect.com.au
www.winconnect.com.au



Faults and Emergencies
Local Distributor: CitiPower
Call 131 280 (24 hours)



WINconnect Office Hours (AEST)
Monday to Friday 8:00 am - 6:00 pm



Pay your account
Using the payment options on
the bottom of the page



WINconnect Pty Ltd trading as WINenergy
ABN 71 112 175 710

ELECTRICITY INVOICE

Jingzhi Wang
Unit 4504
138 Spencer STREET
Melbourne VIC 3000

Embedded Network Manager (ENM)

WINconnect Pty Ltd
ABN 71 112 175 710
Embedded Network Faults
Call: 1300 44 88 62 (24 hours)

Invoice Date: 14 Jun 2022

Tax Invoice: 000 002 894 852

ACCOUNT SUMMARY

| | |
|---|-----------------------|
| Account Number: | 10289 0112 883 |
| Opening Balance | \$420.98 |
| Payments Received (see over for details) | \$305.25 CR |
| Balance Carried Forward: | \$115.73 |
| Electricity Charges (see over for details) (Includes GST of \$13.71) | \$150.74 |

Amount Overdue

\$115.73

Please pay immediately

Your Energy Plan:

Victoria Default Offer - CitiPower Residential
Flat Tariff

Total Amount Due **\$266.47**

The amount above will be direct debited from your nominated account on 01 Jul 2022

Due Date **01 Jul 2022**

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1300 791 970 to discuss the suitability of this plan for you.



It's HERE!

WINconnect's new
Customer Portal is now **LIVE**

Register* **HERE** to view & pay bills, update
your details, check your usage & much more.

*you'll need your email address & mobile number - check
your bill email for details & contact us to update if incorrect

Simple | Easy | Time Saving

PAYMENT OPTIONS

Direct Debit



Direct Debit is an easier way
to pay. Call our customer
service team to set up Direct
Debit: **1300 791 970**

Credit Card



VISA or MasterCard credit
card payments.
Minimum payment \$5.00.
Pay by phone: **1300 791 970**

Billpay code: 3047
Ref: 1028901128080378

Mail



To pay by cheque or money
order, combine this portion of
your bill and mail to:

WINconnect Pty Ltd
PO Box 217
Hawthorn, VIC 3122

BPAY



Make this payment either
online or by phone banking.
For further information:
www.bpay.com.au

Billcode: 564682
Ref: 1028901128835

Australia Post



Payments accepted online or
in person at any branch.
By phone: **13 18 16**
Web: postbillpay.com.au

Billpay code: 3047
Ref: 1028901128080378



*3047 10289011288378

PAYMENTS RECEIVED

| | | |
|-------------------------|------------------|-------------|
| 19 May 2022 | Australia Post | \$305.25 CR |
| 31 May 2022 | Direct Debit | \$115.73 CR |
| 1 Jun 2022 | Payment Reversal | \$115.73 |
| Total Payments Received | | Total |
| | | \$305.25 CR |

ELECTRICITY CHARGES

SITE DETAILS

| NMI | Site Address | Billing Start Date | Billing End Date | |
|------------|---|--------------------|------------------|---------|
| SPTLS02489 | Unit 4504 138 Spencer STREET Melbourne VIC 3000 | 10 May 2022 | 11 Jun 2022 | 33 days |

METER DETAILS

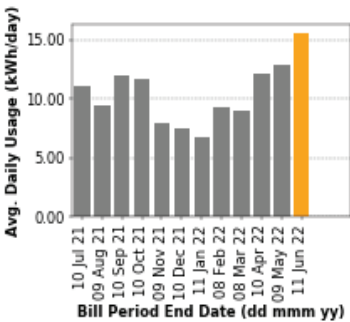
| Meter Number | Start Reference * | End Reference * | Total Usage | Next Read Date |
|--------------|-------------------------|-------------------------|-------------|----------------|
| SAM000059887 | 4,376.800 (10 May 2022) | 4,888.350 (11 Jun 2022) | 511.561 (A) | 11 Jul 2022 |

* Reference reads are a guide only and may not reflect the total energy consumption for this billing period. (A) - Actual, (E) - Estimate

ENERGY CHARGES

| (Charges include GST unless otherwise specified) | Usage | Unit Price | Loss Factor | Total |
|--|-------------|-----------------|-------------|-------------------|
| 10 May 2022 - 11 Jun 2022 | | | | |
| RETAIL | | | | |
| All Usage | 511.561 kWh | 0.217100 \$/kWh | 1.000 | \$111.06 |
| Supply Charge | 33 days | 1.202300 \$/day | 1.000 | \$39.68 |
| Total Electricity Charges | | | | Total (Incl. GST) |
| | | | | \$150.74 |

USAGE SUMMARY



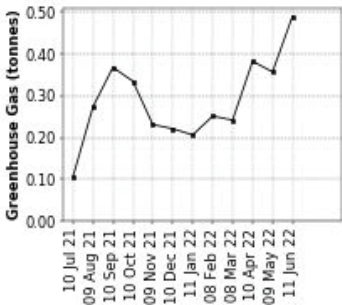
Avg cost/day: \$4.57
Avg daily usage: 15.502 kWh
Same time last year: 11.083 kWh

HOW YOU COMPARE

| Your Household Daily Consumption (kWh/day) | 15.502 kWh |
|--|---|
| Household Size Without A Swimming Pool | Average Daily Consumption benchmark (kWh/day) |
| 1 person | 10.187 |
| 2 people | 16.407 |
| 3 people | 17.648 |
| 4 people | 20.011 |
| 5 people | 24.67 |

This information shows how your electricity use compares to similar households in your postcode.
For more information or useful energy efficiency tips visit:
www.energymadeeasy.gov.au

GHG EMISSIONS



Greenhouse gas emissions for this bill was 0.49 tonnes from 511.561 kWh

For more information visit:
www.climatechange.gov.au

Victorian customers can visit:
www.victorianenergysaver.vic.gov.au

IMPORTANT INFORMATION

Interpreter Services:

الخدمات الترجمة Phone: 13 14 50
口譯員服務
통역 서비스
Υπηρεσία Διερμηνέων
Dịch vụ thông dịch
Servicios de intérpretes

Feedback or complaints:

Let us know how we can help you on 1300 791 970 or email enquiries@winconnect.com.au.
If you're not satisfied with the resolution, you may contact the Energy & Water Ombudsman (Victoria) on 1800 500 509.

Payment Assistance:

There are many ways we can help when our customers are experiencing financial difficulty and may need additional assistance to make payments.
For more information contact our customer service team on 1300 791 970 or email enquiries@winconnect.com.au.

Concessions and Government Rebates:

If you hold a Concession Card, you may be eligible for government concessions or rebates.
For more information, contact our customer service team on 1300 791 970 or email enquiries@winconnect.com.au.

Moving In:

To set up your account and ensure you have electricity when you move in
Web: www.winconnect.com.au
Call Us: 1300 791 970

Moving Out:

You need to notify us when you are planning to move out
Web: www.winconnect.com.au
Call Us: 1300 791 970